Technical Note 0034

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Technical Note Description

On some of our older units the Time Zone files expired in 2019 meaning that the clock does not change automatically with daylight saving time. All of the current products info files will expire in 2029, so a new file set has been created with correct DST updates until 2035. This Technical note describes how to upgrade the timezone files on a recorder using its web pages

Product Models Covered

Uniplex series NVRs plus Gen3 DVR/NVR (SD and SD Advanced series DVR and NVR)

How to …..upgrade the Timezone files on Uniplex NVR/Gen3 DVR using its web pages.

Use your browser (Firefox or similar browser) to view the web page of the Uniplex NVR or Gen3 DVR/NVR.

Click on the **System** Button.

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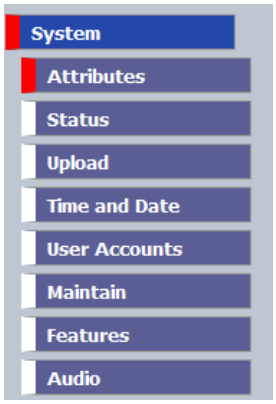
The System sub-menus will appear.



Click on the **Upload** sub menu button. The following Window opens

Make sure that the Upload path is set to **/mdd0/upgrade/**
This is the default path, but the unit "remembers" any changes made so it may not be as shown.

New Timezone files for the units may be obtained from NetVu Technical Support on +44 (0)1928 706400 and select support, email support@netvu.org.uk
Or from our website at the following URL:

https://netvu.org.uk/new-software-release-area/

There are two different filles, one for earlier SDA units and one for the later Uniplex range. The Uniplex file has the tag "Gen4" in the file name, the file with no "Gen4" in the file name

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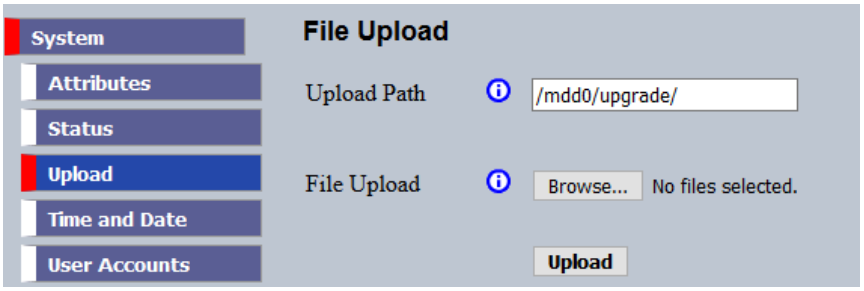
should be used on the earlier SDA range. Using the incorrect file will not cause any issues to the unit, but it will fail to copy the Timezone files into the correct directory. If you are unsure as to which file to use both files can be uploaded as the unit will only use the files in the correct location.



Click on the **Browse** button to select the Timezone file file from your PC/laptop for upload.

When you have selected a file click on the **Upload** button. The progress of the upload will be displayed.

When the file is uploaded click on the **RESET** button at the bottom of the page. This will restart the DVR/NVR and install the new Timezone data, (existing configuration settings of the DVR/NVR will be preserved).

When the DVR/NVR reboots it will return with the new Timezone data installed. This can be checked by ensuring that the clock is now corrected to your local DST offset.

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