

Technical Note 0018

Released 13/July/2021

Technical Note Description

This Technical note describes how to back up your Enterprise Observer configuration and settings.

Product Models Covered

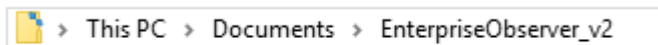
All supported Dedicated Micros and NetVu DVR/NVR. Enterprise Observer software.

How to back up your Enterprise Observer configuration and settings.

Before using the following instructions, you must install and license Enterprise Observer software on your PC.

It is always recommended to take a backup of your Enterprise Observer Site database including the details of your sites and user credentials.

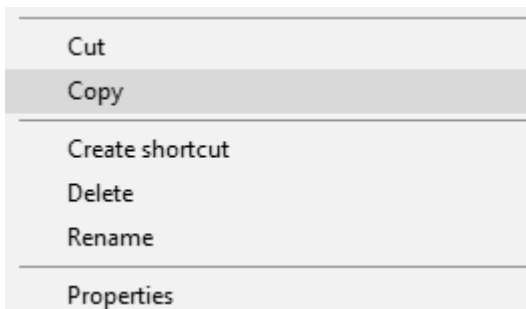
Open Windows Explorer and navigate to the **Documents** library, and the **EnterpriseObserver_V2** folder.



Within this folder scroll down the list to the file **Observer.json**.

 observer	02/07/2021 09:26	JSON File	7 KB
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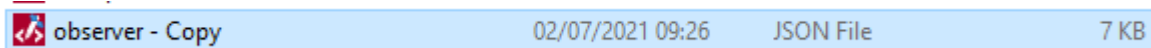
Left-click on the **observer.json** file once to highlight the file. Right-click to open the command window and then click on **Copy**.



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Now right-click and paste; this will now give a file name of **Observer- copy.json**



If you ever lose your settings go back to this file and rename the copy to **observer.json**

All your sites and passwords will be reinstated, and you can then recreate your backup copy, as described above.

The entire observer settings and display layouts can be backed up by creating a copy of the entire **EnterpriseObserver_V2** folder.

